

Change Culture, Save Energy:

1st Smart Labs Utility Incentive Program Lessons

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I²SL, Panel G2: Smart Labs
Tue October 21st, 2025 4pm



Agenda



- Smart Labs Program: Who, What and Why
- Successes and Timelines
- Challenges and Lessons Learned

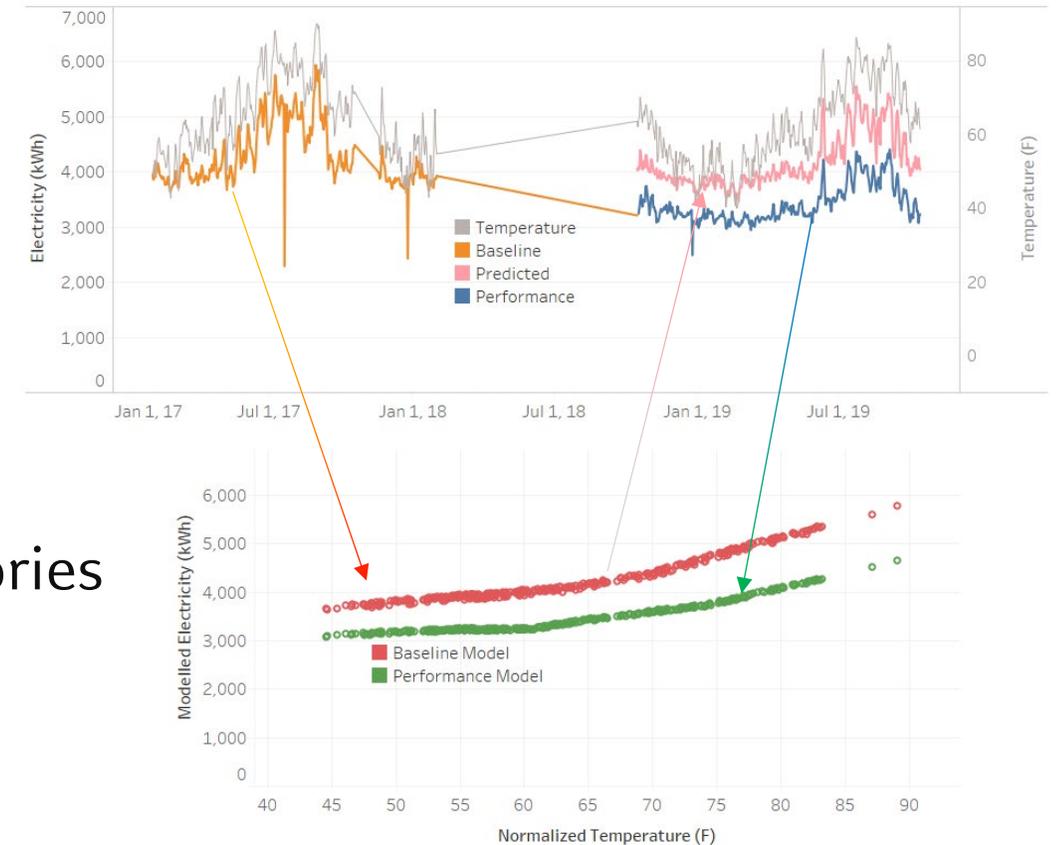
Main Take-Aways

- Projects move slowly because labs are complicated and deep cultural change takes time
- Proper ventilation rates can save a lot of energy but represent a new way to how safety is addressed in the laboratory
- Future program iterations should adapt by accommodating for long schedules and funding the change management process



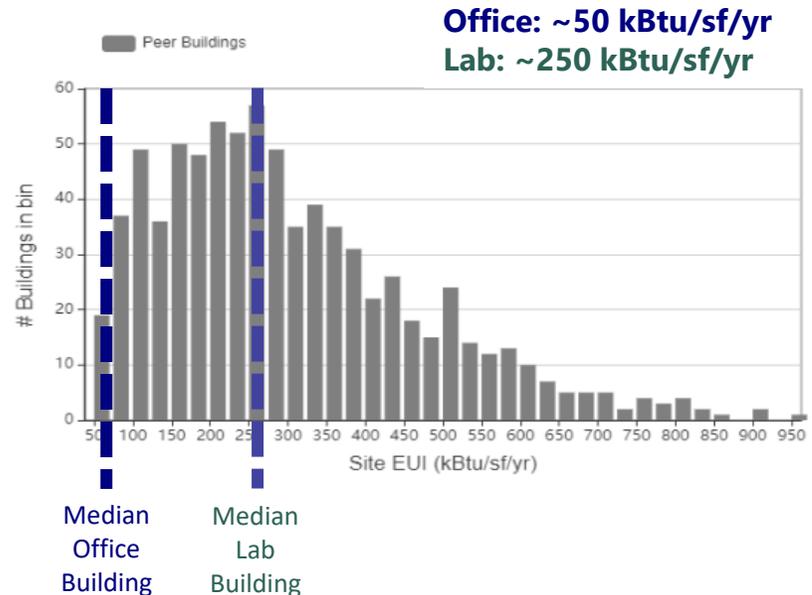
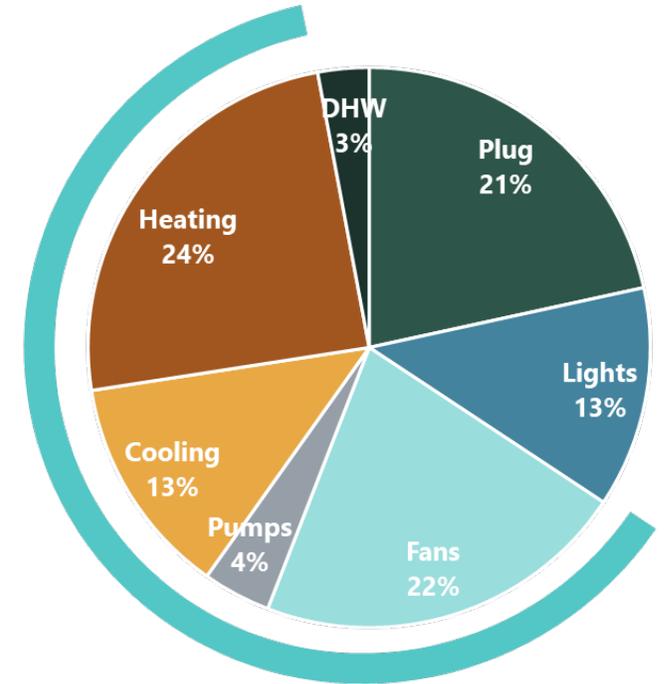
Smart Labs Incentive Program Basics

- PG&E Service Territory
- NMEC - Meter Based
- Goal: 8,400,000 kWh, 400,000 therms
- Specific (not blanket) Ventilation Setpoints
 - Cover most RCx and Capital improvements
- Medium to large R&D and Teaching Laboratories
 - 50,000+ s.f., 8+ air changes per hour (ACH)
- 2021 – 2026 (now closed for enrollment)



Why Target Labs?

- Labs are high intensity and complex energy users
- Good fit with Meter-Based
- Smart Labs is an established process but still emerging in adoption
- Labs need help overcoming inertia



Why Target Labs?

- Blanket ventilation rates don't cut it
- Smart Labs establishes ventilation by zone

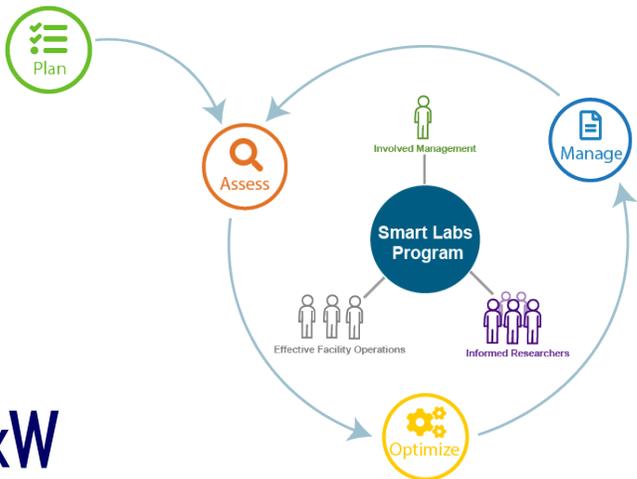
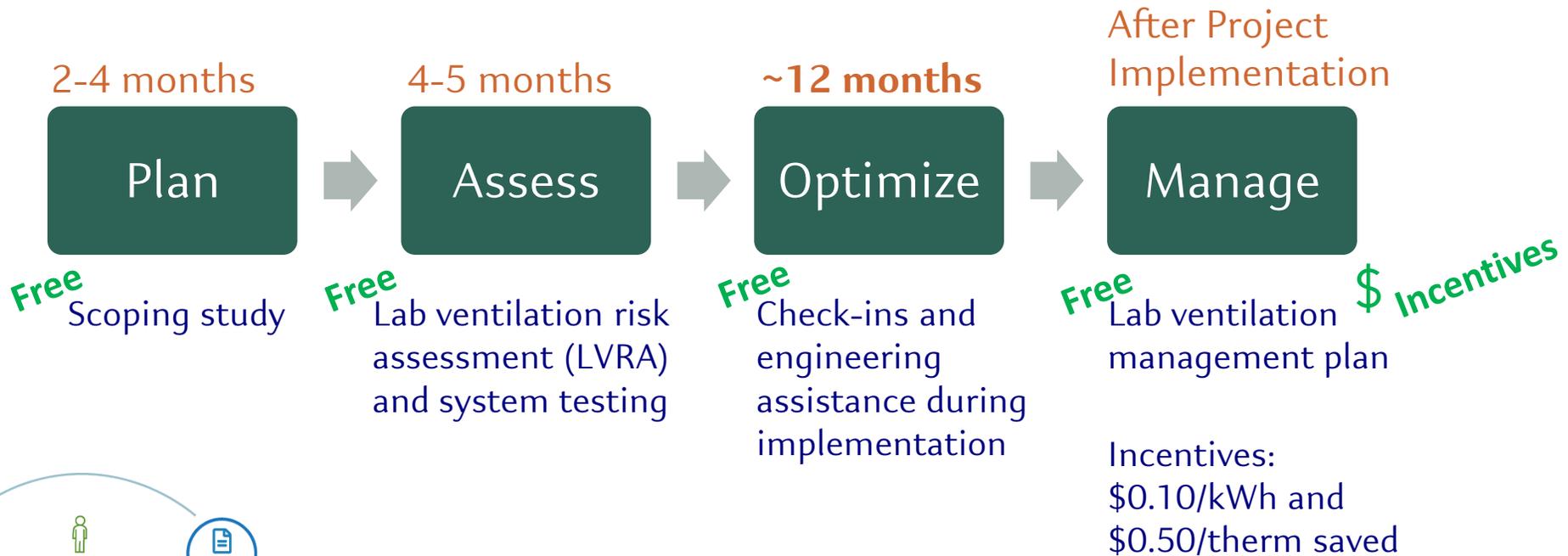
Risk Factor Score	Risk Control Band (RCB)	Description
< 16	0	Negligible
16-40	1	Low
41-64	2	Moderate
65-88	3	High
89-120	4	Extreme "Special"



System Feature	Parameter	Risk Control Band				
		0	1	2	3	4
Fume Hood	ASHRAE 110 Tracer Gas Control Level	n/a	4 lpm AU < 0.1 ppm	4 lpm AU < 0.1 ppm	4 lpm AU < 0.05 ppm	<8 lpm AU < 0.01 ppm
	Fume Hood Face Velocity ⁽¹⁾	n/a	60 fpm	60 fpm	60 fpm	>80 fpm
	Maximum Cross Draft Velocity	n/a	< 30 fpm	< 30 fpm	< 30 fpm	<30 fpm
	Minimum Fume Hood Exhaust Flow w/Sash Closed ⁽²⁾	Turn off or Hibernate	> 150 ACH _{FH}	> 250 ACH _{FH}	> 375 ACH _{FH}	CAV
	VAV Response Time	n/a	< 5 sec	< 5 sec	< 5 sec	< 5 sec
	VAV Stability (% Variation)	n/a	< 20%	< 20%	< 20%	< 20%
	Monitor	n/a	Yes	Yes	Yes	Yes
Lab Environment	Min. Effective ACH – Occ.	n/a	4	6	8	10+
	Min. Effective ACH – Unocc.		2	3	4	
	Recirculation of Lab Air	Yes	Filtered	Internal	Internal	No
	Lab Pressurization	Neutral	< -0.005 iwg	< -0.01 iwg	< -0.05 iwg	≥ -0.05 iwg
	Room Monitor	n/a	n/a	Review	Yes	Yes
	Airlock/Vestibule	n/a	n/a	n/a	n/a	Yes
	Flow Setback (DCV)	Yes	Yes	Yes	Review	No
	Emergency Purge Mode	No	No	No	Review	Yes
	Ventilation Effectiveness ⁽³⁾	<= 2	<= 1.5	<= 1	< 1	<< 1
System	Duct Velocity	< 200 fpm	200 fpm	300 fpm	500 fpm	>500 fpm
	VAV Controls	+/- 10%	+/- 10%	+/- 5%	+/- 5%	+/- 5%
	Accuracy/Precision	+/- 10%	+/- 10%	+/- 5%	+/- 5%	+/- 5%
	Enthalpy Wheels	Yes	Review	No	No	No
Stack Discharge	N/A	Review	Review	Min. 10 ft, 3000 fpm	Wind Wake Model	Wind Wake Model
			Review	Review	Review	Review

Program Structure

- Technical Assistance Program with Bonus Incentives



\$ Note: Building owner bids, funds, and implements upgrade project

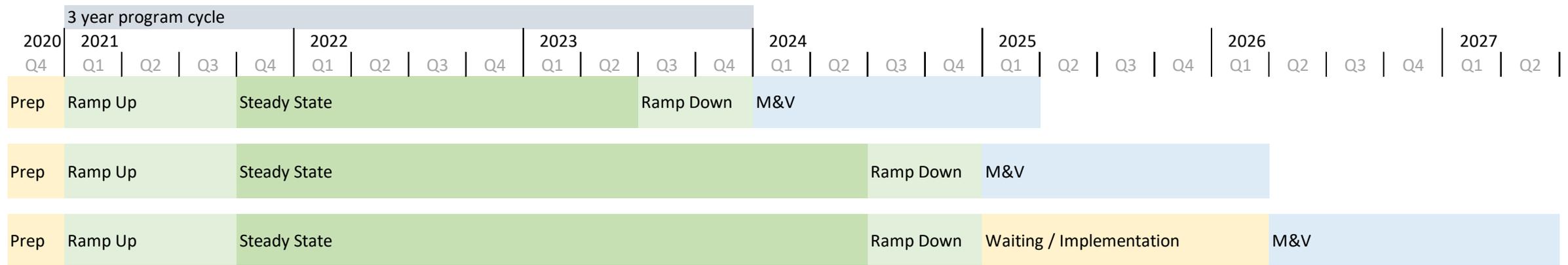
Who's Running the Program

- kW Engineering
 - Energy efficiency experts
 - Independent, owner's rep
 - PG&E Audit and Retro-Commissioning History
 - First (of 2) as a program implementer
- 3 Flow (formerly Exposure Control Technologies)
 - Ventilation specialists
 - Airflow analysis, testing, and implementation
 - Zone-by-zone air flow alignment with chemical inventory & lab practices



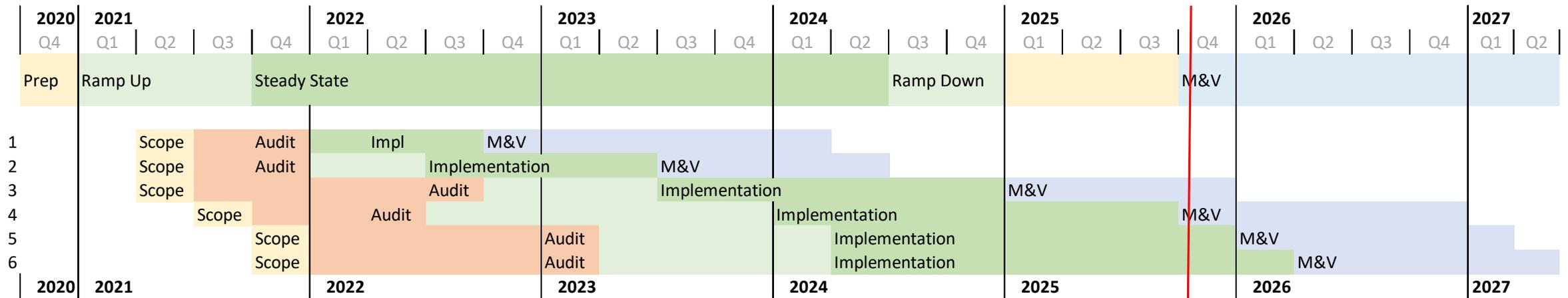
Program Expectations

- Budget \$4,378,000; Customer Incentives are \$1,216,000 (28%)
- Commercial, Downstream, NMEC
- Target 28 Facilities
- Program Extensions



Project Timelines

- Lots of prep time and lots of implementation time



Results

- Completed 16 Scoping Studies
- LVRA and HVAC Testing for 7 Sites
- 3 projects completed through M&V
- 3 projects completing in 2025
 - 1 dropped out 2025

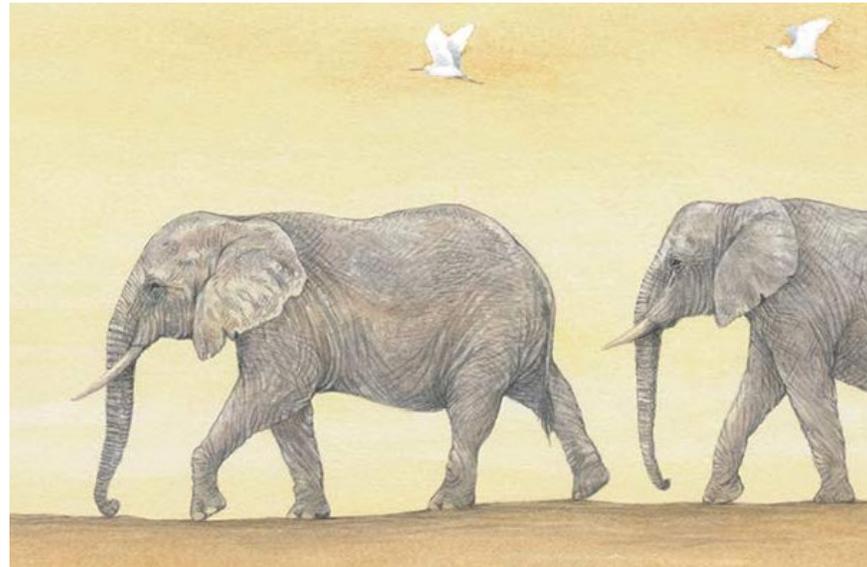
Project	Savings		% kBtu
	kWh	therms	
1 University	719,593	15,275	17%
2 University	31,490	6,173	12%
3 Corp	2,614,463	224,577	24%
4 Corp	626,976	44,753	19%+
5 Corp	1,629,150	60,150	15%-
6 University	903,803	17,133	14%+
7 University	114,006	1,419	
	6,639,481	369,480	
	75%	87%	
	8,820,000	425,880	

		Annual Energy Savings				
Measure Number	Measure Description	Peak Demand (kW)	Electricity (kWh)	Chilled Water (ton-hr)	Steam (lbs)	Total Energy (kBtu)
1	Airflow Rebalancing and Minimum Airflow Reductions	-	213,474	8,693	795,453	1,628,139
2	Fume Hood Airflow Reductions	-	-	-	-	-
3	Exhaust Fan System Optimization	52	460,500	-	-	1,571,226
4	AHU Controls Optimization	-	3,909	53,561	487,661	1,143,729
Total		46.8	593,680	85,772	2,800,454	5,855,354

Savings Percentage of Annual Usage	19%	13%	18%	17%
Annual Usage (site)	3,049,000	683,000	15,156,000	33,755,188

Lessons Learned: Big and Slow

- Slow: Holistic lab retrofits include RCx and capital measures (which takes time)
- Smart/Stubborn: Specialized and difficult retrofits are what we're targeting (takes time)
- Big: Just a few big projects with deep savings make up our annual goals
- Own Pace: They don't care about when their trainers think they will cross the finish line



Lessons Learned: Ventilation Rates

- New risk assessment and ventilation rates are not set in stone
 - We suggest a process, but the customer needs to adopt their own
- EH&S needs to change the way they look at safe ventilation
- Interpreted differently by institutions, by departments, and fire marshals
- Cross-disciplinary new process

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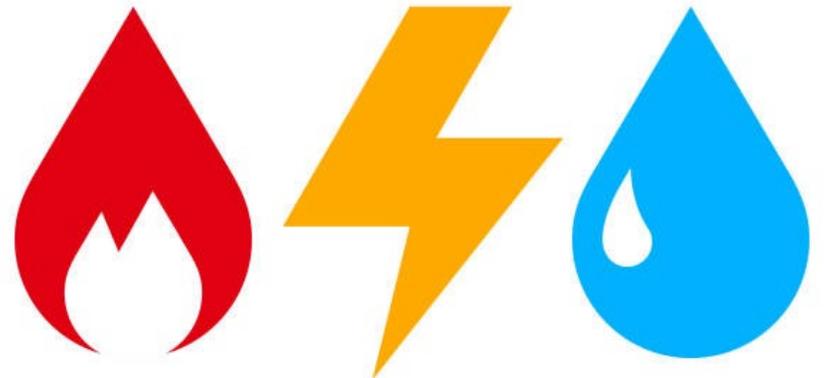
Lessons Learned: Culture Change

- Ventilation rates are no longer static; institute needs to continuously respond
 - This is an entirely new way of doing this – cultural change
- Team has to be formed, understand, document and iterate
- Cultural/Institutional change is hard to do quickly
 - Time for concept development/percolation
 - Time for department buy-in
- Our program is only there for one round;
 - Ventilation management plan is a series of workshops



Lessons Learned: Utility Program

- The long time-frame conflicts with utility savings objectives within their short program cycles
 - 18-month NMEC implementation period
 - 3-year program cycle
- Ventilation rate changes treated as operational (with 3-year life)
 - This severely impairs cost effectiveness calculations



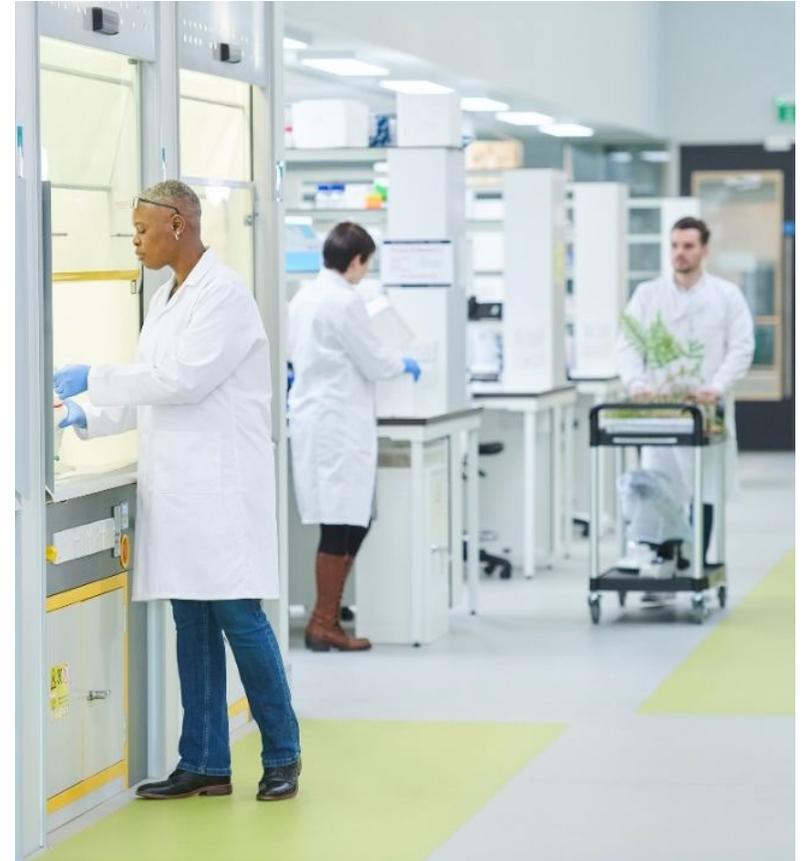
Lessons Learned: Incentive Payments

- Current payments are:
 - at project completion – good for Customer (after implementation)
 - after 1-year monitoring – true-up payment
- Some institutions got stuck with funding change management.
- Strategic Energy Management (SEM) program model is ideal
 - Ongoing annual payments for sustained energy savings



Other Challenges

- New program with multiple involved steps
- General delays (Covid, labor, global shipping delays)
- NMEC new and still being ironed out
- NMEC treated like Custom
- Finding enough customers



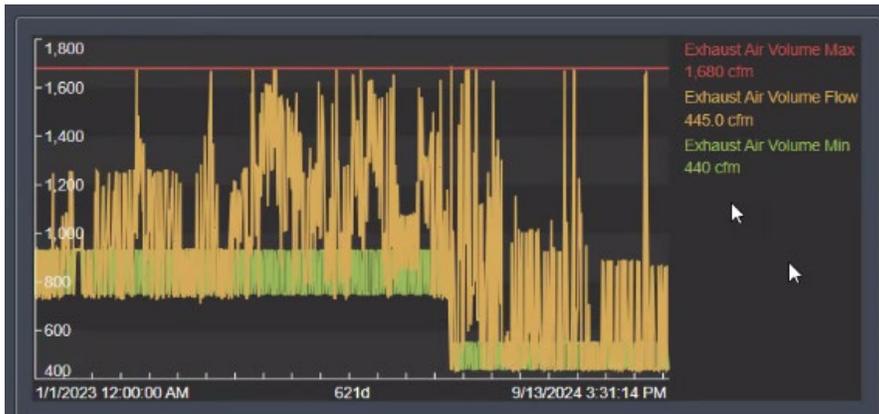
Future Programs Should:

- Be flexible for long timelines for changing ventilation rates in laboratories
 - Big savings are worth the wait
- Consider annual rolling funding for change management
 - This could look more like an SEM program model with on-going annual payments.
- Have a way to claim (and verify) long term savings
- Find a way to streamline an NMEC approach
- Have some hooks in the implementation timeline



Lab Visuals

- No shiny new widget when you're done
- Budget for graphics improvements



Lab Zone Review
Yesterday

Bldg 3420 Lab Zones
Live Values (select a zone)

Lab Zone	Total Supply	Total Exhaust	Diff Flow	Diff FlowSp	Zone ACH	Zone Temp	Zon
RM-1703A [LAB]	2,387cfm	1,519cfm	869cfm	500cfm	94	68°F	6
RM-1705 [LAB]	6,016cfm	6,391cfm	-375cfm	-150cfm	79	70°F	7
RM-1703C [LAB]	1,870cfm	1,719cfm	151cfm	180cfm	73	67°F	6
RM-1602 [LAB]	5,010cfm	5,279cfm	-269cfm	-200cfm	69	67°F	7
RM-1704 [LAB]	4,167cfm	5,353cfm	-1,186cfm	-150cfm	69	70°F	7
RM-1600 [LAB]	4,183cfm	5,081cfm	-899cfm	-200cfm	64	68°F	7
RM-1702 [LAB]	4,583cfm	5,002cfm	-430cfm	-150cfm	63	70°F	7
RM-1700 [LAB]	4,977cfm	3,545cfm	1,432cfm	-200cfm	62	67°F	6
RM-1607 [LAB]	6,908cfm	6,041cfm	867cfm	-375cfm	61	70°F	7
RM-1707 [LAB]	4,465cfm	4,680cfm	-215cfm	-150cfm	61	70°F	7
RM-1706 [LAB]	4,217cfm	4,535cfm	-318cfm	-300cfm	58	70°F	7
RM-1607A [LAB]	2,358cfm	1,926cfm	343cfm	400cfm	53	62°F	7
RM-1404A [LAB]	3,248cfm	3,305cfm	-57cfm	225cfm	49	66°F	6
RM-1603 [LAB]	3,088cfm	3,202cfm	-114cfm	-100cfm	41	67°F	6
RM-1301 [LAB]	2,848cfm	3,023cfm	-175cfm	-44cfm	38	69°F	7
RM-1404 [LAB]	225cfm	450cfm	-225cfm		31	67°F	7
RM-1503 [LAB]	743cfm	885cfm	-142cfm	-150cfm	25	71°F	7
RM-1703B [LAB]	242cfm	0cfm	243cfm	-675cfm	22	70°F	7
RM-1400 [LAB]	2,140cfm	1,746cfm	395cfm	400cfm	18	69°F	7
RM-1303 [LAB]	1,186cfm	1,333cfm	-146cfm	-150cfm	17	71°F	7
RM-1501 [LAB]	906cfm	1,356cfm	-451cfm	-200cfm	17	72°F	7
RM-1506 [LAB]	412cfm	566cfm	-154cfm	-150cfm	15	70°F	7
RM-1404B [LAB]	1,222cfm	774cfm	448cfm	225cfm	14	68°F	6
RM-1505 [LAB]	580cfm	914cfm	-334cfm	-350cfm	8	70°F	7
RM-1401 [LAB]	352cfm	552cfm	-200cfm	-200cfm	7	70°F	7

RM-1607A [LAB] Terminal Unit Summary

Equipment	Air System	Damper %	Air Flow	Air FlowSp
HVS-CAV-1607A	HVS	80%	2,242cfm	2,312cfm
HVEF-VTR-1607A	HVEF		1,675cfm	
HVEF-CAV-1607A-1	HVEF	51%	245cfm	240cfm
HVEF-CAV-1607A-2	HVEF	0%	11cfm	0

Lessons Learned Summary

- Start Early
 - Include EH&S
 - Start with an easy building
- Be Patient
 - Teams need time to absorb and adapt to new process
- Build and budget for change management
- Bonus: Budget for graphics improvements



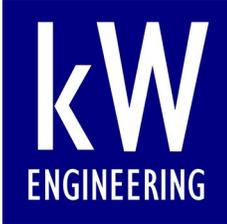


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Questions



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HVAC Controls, Guideline 36, Visualizations

16 years in Efficiency

RCx, Audits, Whole Building, NMEC

